

Seller Candy Menu of Services

Inactive Listings

- Inactive Out of Stock but with FBA Inventory
- Suppressed Listings
- High/Low Pricing Error
- Hazmat Documentation
- Category Compliance Documentation
- High Return Rate - Voice of Customer
- Stranded Inventory
- Missing Buy Box

Inventory Reports and Issues

- Inventory Projection
- Inventory Reconciliation
- Inventory Removal Issues
- Reserved Inventory
- Product Dimensions Remeasurement
- FBA Inventory over 365 days

Account Health

- Intellectual Property Violation
- Suspected IP Violation
- Authenticity Complaints
- Product Condition Complaints
- Product Safety Issues
- Listing Policy Violation
- Restricted Policy Violation

Reimbursement

- Reimbursement for Unreturned - Refunded Orders
- Missing Units from Shipment
- Unreconciled Inventory Balances

Account Management

- Account Audit
- New Market Expansion
- PPC Reports

Listing and Store Updates

- Update Listing Attributes
- Create Enhance Brand Content
- Update Storefront
- Listing Recategorization
- Merge ASINs
- Create Listing Variations
- Fix Unshared Reviews of the Variations
- Listing with missing Best Seller Rank

Non PPC Promotional Opportunities

- Create Coupons
- Create Promotional Discount
- Create Lightning Deals
- Subscribe and Save
- Small & Light Program
- Bundle Listing

Shipment Issues

- Create New Shipment
- Unable to Add a Product
- Late Shipment check-in / receiving
- Shipment Reconciliation

Customer and Orders

- Remove Bad Feedback
- Remove Bad Review
- Multi Channel Fulfilment Issues
- FBA Order not Received / Refund / Reimbursement

Other Issues

- FBA Settings
- Brand Registry
- Category Ungating
- Other Account Issues